

Zoo Lates Old Elephant House Dinner Terms & Conditions

Vegetarian option is available – please refer to the menu.

Dietary requirements can be catered for – please include the information in your booking or email: catering.zoo@montanagroup.co.nz (Include the name the booking is under and your booking number). We cannot accommodate late dietary requirements within 12 hours' notice, or on the night.

Children have not been catered for, if you are wanting to dine at the Zoo with children, we offer a great meal package at Te Puna café in the heart of the Zoo. All our other café outlets are open, so visitors are spoilt for choice on the night.

Pre-booking is required via the Zoo's website, no walk-ups will be accepted.

Pricing is based on a per person price with a minimum of two people required to confirm a table booking.

Lates Dinners at Old Elephant House are running every Thursday night from Thursday 12 January 2023 until Thursday 2 March (therefore there are 8 evening dates to choose from).

Dining begins at 5pm and the last seating is no later than 6pm for all sessions. Dining for all guests will conclude no later than 7.30pm.

Last booking date is Wednesday 1st March for the final Late Evening on Thursday 2nd of March or until sold out.

Customer Terms and Conditions

If you are a member, providing your Membership Number is compulsory.

Any decreases in the number of guests after a booking has been made may result in the original confirmed guest number being charged.

No changes in the number of guests to be catered for shall be accepted 24 hours prior to the booking date and time.

Cancellation of the booking will, in Montana Group's sole discretion, result in a cancellation fee as follows:

- Cancellation of the booking within 24 hours of the booked date will incur a 50% charge of the arrangements to date.
- Cancellation within 12 hours of the booking will incur a 100% charge.
- No concessions will be made for cancellations due to Covid-19, and all conditions above will apply.

The Customer acknowledges that:

Minimum orders apply.

Menu content is always subject to change due to market or seasonal availability; and

Where, due to unforeseen circumstances (eg supplier shortage), Montana Group is unable to provide the agreed menu or Catering Services, Montana Group reserves the right to adapt the menu and Catering Services via email with the customer.

In the rare case that the Zoo is forced to cancel a Lates Event due to inclement weather, notice of cancellation will be provided within a day's notice of a Lates Event. This is at the sole discretion of Zoo Management and all customers who have pre-booked their tickets to the Zoo and meal package will receive a 100% refund.

All the event guests are seated in the courtyard.

The Old Elephant House restaurant will be reserved on the day for walk-ups, but only with "Grab n Go" food.