

Annual Pass Membership

Terms & Conditions

Disclaimer: Members can visit seven days a week for 364 days a year except in special circumstances where bookings are enforced (at no extra charge to the member).

- Membership privileges are available only on presentation of a current membership pass.
- Only those named and photographed on the membership pass can use their membership to gain free Auckland Zoo entry and discounts at Auckland Zoo and other approved places. A guest adult pass can also receive discounts.
- Your membership pass is non-refundable and non-transferable (except for the guest adult pass).
- Your membership cannot be used in conjunction with Auckland Zoo Education (Discovery and Learning Centre) visits.
- Annual passes are not valid for admission after 4.30pm in summer and 3:30pm during winter hours or for evening events/private functions unless specified.
- Other than free admission, membership benefits are subject to periodic review and adjustment at the discretion of Auckland Zoo.
- Adults 15+ years, Senior 65+ years, Student (Valid tertiary or secondary I.D required), Child 4–14 years, Cub 0–3 years.
- The renewal discount of 25% off the membership full price is only available within 6 months of the membership's expiry.
- Reprint fee for lost/broken cards is \$5 and replacement lanyards cost \$4.

Guest adult and support person passes

- Only one guest adult pass per membership.
- A guest adult pass must visit the zoo with a named person on the membership to gain entry.
- The guest adult pass needs to be returned to the zoo when renewing memberships that no longer contain a guest adult pass.
- For members who require assistance to visit the zoo, a free support person pass is given at staff discretion.
- The support pass can only gain entry when visiting with the named cardholder who is being supported.

Additional Benefits

Auckland Zoo

- The discount on Zoo entry for friends and family applies to adult and child admission prices only and is redeemed by presenting your pass at ticketing.
- Discount to the Zoo shop on selected products (some exclusions apply).
- A 25% discount will be applied for any member that wishes to renew their membership for another year up to 6 months after their membership has lapsed.

Partners

- 20% discounts to Kelly Tarlton's applies to child or adult admission only.
- 20% discounts to MOTAT's applies to child or adult admission only.
- Discounts to Stardome Observatory based on their events.

Auckland Zoo Terms and Conditions of entry

- All [standard Auckland Zoo Terms and Conditions](#) of entry apply to members.
- Staff has the right to refuse entry to a member if they are in violation of any of the Auckland Zoo terms and conditions of entry.