

MEMBERS LOUNGE

BY **SPORTS & REC** 26

Go Media Stadium Membership - Terms & Conditions

T&C's

By making this purchase, you agree to be bound by these Terms and Conditions, which govern your Go Media Stadium Membership from Auckland Stadiums (also referred to in these terms as "Members Lounge", a business unit of Tataki Auckland Unlimited Ltd (as trustee for Tataki Auckland Unlimited) (referred to in these terms as "Auckland Stadiums", "we", "us", "our").

Booking and payment: Full payment of the invoice is required within seven days of the date of the invoice. No tickets will be issued until we have received full payment. If full payment is not received by us by the due date, we may cancel the booking, and you shall not be entitled to a refund of any monies paid.

Member Cards and tickets: **Member Cards** and/or tickets will be issued once full payment has been received, and tickets have been released by the ticketing agent.

Access: Each Membership entitles the **Membership Owner** or their **Nominated Guest** to access the **Members Lounge** from:

- the time of the main gates to the venue open for the event; until
- 30 minutes following the end of the event.

No on-selling or commercial gain: Member Cards remain the sole property of Auckland Stadiums and must not be on-sold, resold or promoted for sale to any third party in any form, including via agencies such as Trade Me or Viagogo. This exclusion includes reselling or promoting memberships as part of a travel or other package without our written consent.

Memberships must not be:

- sold, assigned, transferred or otherwise made available to another person for an amount exceeding its original purchase price;
- used for trade or promotional purposes, including as part of any advertisement, marketing campaign, competition, prize draw or sweepstake; to promote or increase the sale of other goods or services; or within any travel or corporate hospitality offering;
- packaged or supplied with any other product or service, including transport, meals, drinks or accommodation, unless Auckland Stadiums has given its prior written approval.

Transfer: Memberships are assigned to individual members or businesses, and cannot be transferred without written consent. Member Cards and tickets can be transferred temporarily on event days to Nominated Guests without consent, but should be returned to the Membership Owners.

Membership Owners are responsible for the behaviour of their Nominated Guest, even if the Membership Owner is not present. It is the Member's responsibility to ensure that Nominated Guests are aware of and comply with these terms and conditions.

Seating: Dedicated Member Seating is available in the upper West Stand and is accessible via the Members Lounge only. Seating is unallocated and sitting together cannot be guaranteed for groups.

Cancellation:

- In the event of a cancellation or postponement of an event, the standard Ticketmaster purchase policy applies as updated from time to time, which is available at: <https://www.ticketmaster.co.nz/h/purchase.html>
- If, for any reason, you cancel this booking after payment of the invoice:
- - more than 8 weeks before the Concert, you will receive a full refund of the monies paid by you; or
- - less than 8 weeks before the event, you will not be entitled to a refund of any monies paid unless we are able to resell all the membership lounge tickets without loss.

Food and beverage:

- The **Go Media Stadium Members Lounge by Sports & Rec** is licensed to comply with New Zealand liquor licensing requirements. For alcohol to be served, you must ensure that substantial catering is provided to all guests.
- Any guest who is under the age of 25 years must have identification of a HANZ 18+ card, NZ driver's license or passport to be served alcohol. If venue staff are unsure of a guest's age and they cannot present identification, they will be refused service.
- Canape style food is included with Memberships and will be served continuously from the beginning until the end of the event period.
- While food is included in the ticket price, beverages are on consumption. Tab cards can be set up in the members lounge bar by presenting a valid credit card. All tabs must be paid at the conclusion of the event.

Dress and behaviour:

- Members and guests are expected to adhere to the behaviour standards laid out in Go Media Stadium's Conditions of Entry.
- Patrons who engage in antisocial behaviour can be removed from the venue and may be trespassed and banned from all Auckland Stadiums venues.
- All clothing should be clean and presentable, and should adhere to the [Corporate Dress Code](#) and venue [Conditions of Entry](#). Members will be denied entry into the Members Lounge if they do not meet these guidelines.
- You must not behave in a manner which is unsafe, noisy, offensive, harmful or causes disturbance to other patrons of the event or the functioning of the event.

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- If we consider, in our sole and absolute discretion, that you or any of your group are exhibiting unacceptable or disruptive behaviour, or acting in breach of these Terms and Conditions (including those further terms and conditions mentioned above) we may, without limitation, require you and/or your guest(s) to leave the Members Lounge and venue immediately, forfeiting your tickets. We shall have no liability to you or any guests as a result.
- Entry to the Members Lounge area will be refused if, in our sole and absolute discretion, a guest is intoxicated or under the influence of illicit substances. Guests who become intoxicated will be refused service and may be escorted from the venue.

Renewal: Members may signal their intention for renewal at any time during the Membership period. Renewal opportunities will begin three months before the beginning of the next Membership period.

Auckland Stadiums may refuse to renew or choose to discontinue Memberships at its sole discretion at any point in the future. If Members fail to renew Membership by specified dates, all Membership rights will be suspended and may be terminated.

General:

- Members and guests must at all times comply with the directions and instructions of authorised venue personnel, including catering and security staff and the duty manager, and the Police.
- The use of professional video or sound recording equipment is not permitted anywhere in the venue, including the Members Lounge. The Members Lounge must not be used for the purposes of journalism, sports reporting or professional photography, film or broadcasting.
- Members will be offered the opportunity to purchase tickets for additional events outside of the agreed **Membership Schedule**. Failure to purchase tickets for each event will result in Membership spaces being made available for general sale.
- If any Member cards or tickets are lost, a replacement fee may be charged.
- Smoking of any substance, including electronic cigarettes, is not permitted within the membership lounge.
- To the fullest extent permitted by law (and subject to applicable consumer protection laws), we shall have no liability to you or any of your group for any injury, loss, accident, failure, breach of warranty of delay related to any act, omission or default by Auckland Stadiums, catering and security personnel, and any other company or person engaged by us in relation to the event or the venue.
- The Customer and each guest shall indemnify and hold harmless Auckland Stadiums from and against all claims, damages, expenses liabilities or losses suffered or incurred by us as a result of a breach by you or your guests of these terms and conditions, the standard conditions of entry applicable to Go Media Stadium and any specific terms and conditions for the event, or which arises in any way in connection with your hire of the membership lounge.
- We may amend these Terms and Conditions at any time. We will post the updated terms on our website, which you agree is sufficient notice.