



## Kia ora friends and family,

Here is some very important information to help plan your evening and maximise your enjoyment at the Harry Styles Concert at Mt Smart Stadium on **Tuesday, 7 March 2023**

Please be prepared for travel delays due to ongoing rail closures on part of the Southern and Onehunga lines and the event coinciding with the weekday peak commute hours, which will limit the number of special event buses available.

Travel on regular timetabled bus and train services is included with your concert ticket. Limited dedicated special event bus services will be running between the City Centre and Mt Smart before and after the concert. A rideshare and private vehicle drop-off location is available within walking distance of the stadium, along with park-and-ride, park-and-walk options.

Whatever way you choose to travel, **plan your journey in advance and allow plenty of extra time.**

For full event day and venue information please [click here](#).



### TIMES

*\*Timings are approximate and subject to change*

5.00pm – Gates open

6:30pm - Show starts



### IMPORTANT

Bags must not exceed 210mm x 297mm (size of A4 paper). Official merchandise is ok. Strict security measures including wand and full bag searches will be in place. Express lanes will be available for patrons not carrying bags. To avoid delays at the gate, please have bags open and ready for search or if not essential, leave bags at home. A full list of permitted and prohibited items is available at the above link. If in doubt, leave it at home.

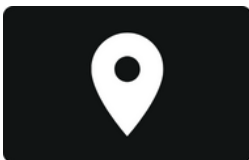


### OVERNIGHT CAMPING/QUEUING

For the wellbeing and safety of our patrons, camping inside or directly outside the venue prior to event day is not permitted. There are no facilities or security outside the venue to support overnight camping. No priority entry will be given to anyone camping outside the venue prior to event day and fan made wristband or early line systems will not be honoured.

**Parents/Guardians** - please do not drop off minors to camp outside the venue. This is not safe.

Anyone camping outside the venue prior to 8:00am on event day will be moved on. Queueing will be permitted on show day from 8am on Maurice Road. Abandoned bags or items will be disposed of.



### GETTING TO AND FROM THE EVENT

We are expecting a large crowd for this concert. Please be aware that the streets within the immediate precincts of Mt Smart Stadium and the Penrose railway station will be **closed** to support the safe pedestrian movement and event transport services. **Please plan ahead and allow plenty of time. Penrose Station will be closed.**

[Click here](#) to view an interactive map of the designated pick up/drop off, parking and public transport locations.

Select the icons in the map for more info:



### Buses

Travel on scheduled bus services is included with your concert ticket on all regular timetabled services until the end of service that day. Simply show your concert ticket when you board.

Special event buses will be leaving from Auckland City Centre - 120 Quay St (Corner of Gore St and Quay St) from 12pm on show day.

Special event buses will return to Auckland City Centre (120 Quay St) after the show from O'Rorke Rd until the crowd is clear.

To view other bus route options from other locations to Mt Smart [please click here](#).



### Trains

Travel on train services is included with your concert ticket on all regular timetabled services. Just show your concert ticket to the Auckland Transport staff when asked. **Please note the Penrose Train Station will be**

**closed on show day and rail replacement services will be running via Otahuhu Station.**

### **Getting to Mt Smart Stadium**

From Britomart via Otahuhu: take a train to Otahuhu Train Station, and transfer to a rail replacement bus which will bring you to Penrose Train Station. From there it is approx a 10-minute walk over to Mt Smart Stadium.

### **Departing Mt Smart Stadium**

Rail replacement shuttles will operate from outside Penrose Station (Great South Road side) to transfer to Otahuhu Station. The last trains depart Otahuhu around 1:00am or when patrons are clear.



### **Taxis, Rideshares & Private Drop off/Pick Up**

There are a designated drop off/pick up locations for patrons being dropped off or using rideshare/taxi services. [Click here](#) to view an interactive map of the designated pick up/drop off locations. This is approximately a 10-min walk from Mt Smart Stadium. Drivers will not be able to get any closer to Mt Smart Stadium due to the road closures.



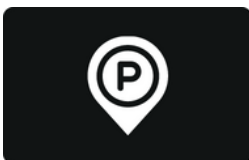
### **Park/Drop and Ride - Alexandra Park Raceway**

Free parking is available at Alexandra Park from 11am on show day. Once you've parked or have been dropped off you can take free special event transport to and from Mt Smart Stadium.

You can access the Alexandra Park carpark via two entrances:

Campbell Crescent (off Manukau Road)  
Greenlane West.

After the concert - Park/Drop & Ride bus services back to Alexandra Park will leave from Olive Road.



### **Street Parking**

Some free, non-time limited carparking is available on streets which are within a 1 km walk from Mt Smart Stadium. Car park spaces are limited and will be available on a first come, first served basis so we recommend arriving early to secure your spot. These locations can be found on the Auckland Transport [event page](#).

### **Bicycles**

We have a dedicated bike parking location onsite for this event managed by Bike Auckland. Bike parking is available opposite Gate B next to the bag drop location. Look for the Bike Auckland flags.



### **Park and Walk**

Limited secure free event parking is available at 17-24 Botha Road from 5:00pm onwards. From there it is roughly a 20-minute walk to Mt Smart Stadium.



### **POST SHOW SAFE ZONE**

The 'Ghost Post Show Pick Up Zone' is a safe space for concert goers to wait for crowd congestion to clear or for their ride to arrive in the vicinity.

Food outlets and bathroom facilities will be available. This will be located in the Supertop Area (Maurice Rd side of Stadium).

Click the ghost icon in the [interactive map](#) for more information.



### **Mobility Parking**

Currently mobility parking is at capacity. We are working through additional location options - if you are a holder of a valid mobility parking permit and have not yet requested parking require parking please register your details [here](#).



### **LIQUOR BAN**

A temporary liquor ban will be enforced within the public areas surrounding the stadium from 6am on Tuesday, 7 March to 6am Wednesday, 8 March. The Police will be actively monitoring these public areas and enforcing this ban.



### **SEARCH ON ENTRY**

You and your possessions will be subject to a safety and security search upon entry. Items such as large bags, perfume bottles, alcohol, selfie sticks, large umbrellas, iPads, furniture etc cannot be brought into the stadium. Confiscated items (i.e., alcohol, etc.) will not be stored, returned, replaced, or reimbursed.

**Please note:** You may bring a small collapsable umbrella into the venue to be used for shade/shelter during the day. However, **umbrellas must not be erected during the show.**

To ensure an enjoyable experience for everyone, Stadium management reserves the right to deny entry or remove attendees who exhibit unacceptable or disruptive behaviour. There will be zero tolerance for intoxication. Those who arrive at the gates intoxicated will be refused entry and patrons who become intoxicated will be removed from the venue. Refunds will not be issued for patrons denied entry or removed during the show.



### **MOBILITY ASSISTANCE**

If you require mobility assistance please enter through Gate B where mobility volunteers will be available with buggys and wheelchairs to assist you to your ticketed area.

If you are attending in a wheelchair it is essential to have an 'accessible' ticket as not all areas of the venue are accessible by wheelchair. If unsure, please contact Ticketmaster on 0800 111 999.



### **TICKET INFORMATION**

Your phone is your ticket. Find your tickets in your account or add to smartphone wallet ahead of time. Be sure to share tickets with all members of your group before you arrive and have phone brightness set to maximum setting for easy scanning.

The Box Office will be open from midday at Gate B on show day.

**No ticket – no entry.**

### **VIP TICKETHOLDERS**

VIP collection points are located at Gates A & C for Gold and Silver Premium Seats and Gate F for Early Entry Front Floor Standing. Refer to VIP communications and for any VIP enquiries please contact [vip@livenation.com.au](mailto:vip@livenation.com.au)



### **GATE ENTRY POINTS**

The stadium configuration has been customised for this event. Please read and familiarise yourself with the gate entry information detailed below. Plan your journey to your seat, using the information as shown on your ticket. You will only be able to enter via the gate specified on your ticket.

[Click here](#) to view the map to guide you to your correct gate and find amenities near your seat.

**UPPER EAST STAND, LOWER EAST STAND & EAST & SOUTH LOUNGE TICKET HOLDERS**  
Enter through Gate C off Beasley Avenue.

**LOWER SOUTH STAND TICKET HOLDERS**  
Enter through Gate D off Beasley Avenue.

**UPPER SOUTH STAND TICKET HOLDERS**  
Enter through Gate E off Maurice Road.

**WEST STAND (COLIN KAY STAND)**  
Enter through Gate A off Maurice Road.

**FIELD STANDING**

Enter through Gate F off Maurice Road.



### Accessible Ticketholders

Enter through Gate B on the west side of the Stadium (adjacent Maurice Road) or Gate C from Beasley Avenue.



### VENUE INFORMATION

#### Text Assist

Mt Smart Stadium is committed to providing a safe and enjoyable space for all patrons. If you feel unsafe or require assistance at any point during the event, you can contact our control centre by texting the word 'assist' followed by your location and message to the number 260.

#### Smoking

Mt Smart Stadium is a totally SMOKE-FREE venue. This includes the use of e-cigarettes and vaporisers. Please be considerate of others.

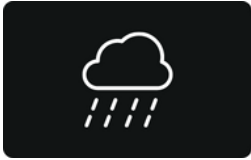


### FOOD & BEVERAGE

A range of catering outlets will be available along with bar service. Accepted forms of ID are NZ Drivers Licence, Passport, or 18+ Kiwi Access Card. If bar staff are unsure of your age and you cannot provide ID, you will not be served.

Commercially prepared food and beverages such as takeaway meals or soft drinks are not permitted. Alcohol is strictly prohibited.

Only a limited number of retail outlets will accept cash, so eftpos/credit is recommended.



#### **WEATHER**

Please note the concert will proceed rain or shine. The only exception would be severe weather which could impact the safety of artists and patrons. Please note that shade or rain umbrellas are not permitted. Mt Smart is a predominately uncovered venue so bring a raincoat or poncho if rain is predicted.

#### **COAT CHECK**

Bag/coat check is available at Gates A, B, C & E.



#### **MERCHANDISE**

On show day external merch stands will be located outside Gates A (from 10am) and Gates B & C (from 3pm).

Further merchandise outlets will also be available inside the venue. [Click here](#) to view these locations.



#### **SOME FINAL TIPS**

- Make sure your phone is fully charged and record the number of a contact just in case your phone does go flat.
- Identify a meeting spot with your group in case cell coverage is limited.
- Dress for the weather – good raincoat/poncho if rain is predicted and sunscreen if arriving early.
- Plan your journey to and from the concert and allow plenty of time.
- Follow us on [Facebook](#) or [Instagram](#) for any last minute info and be sure to tag us in your pics.