## **Board Meeting** Agenda (Public)





#### 9.00 a.m. Wednesday 30 June 2021

Mt Smart Stadium, 2 Beasley Ave Penrose, Auckland

Subject Action Trust/Co.		Start Time	Duration				
PROCEDURAL							
Agenda and Apologies	To Note	T&C	9.00 a.m.	5 mins			
Confidential Minutes 26 May 2021, Public Minutes 26 May 2021 and Action Tracker <sup>1</sup>	To Approve	T&C					
Register of Directors' Interests and Rolling 12- Month Board Work Programme	To Note	T & C					
EPORT AND PERFORMANCE REPORTING							
4 CE Report, Nick Hill  1. Financial Performance Report 2. Current Operational Risks (RC) <sup>2</sup> 3. Health and Safety Report (RC) <sup>2</sup> 4. Capital Programme (RC) <sup>2</sup> 5. LGOIMA Register (RC) <sup>2</sup>				55 mins			
FICANT STRATEGIC MATTERS							
Auckland Unlimited LTP Outcomes – Operating and Capital Funding, Brian Monk and Jonathan Wilcken <sup>2</sup>	To Discuss	T&C	10.00 a.m.	2 hours			
Auckland Unlimited te reo Māori name, Edwina Merito <sup>2</sup>	To Discuss	T&C					
Auckland Stadium Network Verbal Update, Steve Armitage	To Discuss	Т					
LUNCH				30 mins			
8 Tour of Mt Smart Stadium, James Parkinson				30 mins			
OPERATIONAL AND SHAREHOLDER ACCOUNTABILITY							
Auckland War Memorial Museum and MOTAT Board Appointments <sup>3</sup>	To Discuss	Т	1.00 p.m.	1 hour 45 mins			
Highbrook Film Studio, Pam Ford <sup>1</sup>	To Approve	С					
	Agenda and Apologies  Confidential Minutes 26 May 2021, Public Minutes 26 May 2021 and Action Tracker 1  Register of Directors' Interests and Rolling 12-Month Board Work Programme  PORT AND PERFORMANCE REPORTING  CE Report, Nick Hill  1. Financial Performance Report 2. Current Operational Risks (RC) 2 3. Health and Safety Report (RC) 2 4. Capital Programme (RC) 2 5. LGOIMA Register (RC) 2  FICANT STRATEGIC MATTERS  Auckland Unlimited LTP Outcomes – Operating and Capital Funding, Brian Monk and Jonathan Wilcken 2  Auckland Unlimited te reo Māori name, Edwina Merito 2  Auckland Stadium Network Verbal Update, Steve Armitage  H  Tour of Mt Smart Stadium, James Parkinson  ATIONAL AND SHAREHOLDER ACCOUNTABILIT Auckland War Memorial Museum and MOTAT Board Appointments 3	Agenda and Apologies  Confidential Minutes 26 May 2021, Public Minutes 26 May 2021 and Action Tracker 1  Register of Directors' Interests and Rolling 12-Month Board Work Programme  PORT AND PERFORMANCE REPORTING  CE Report, Nick Hill  1. Financial Performance Report 2. Current Operational Risks (RC) 2 3. Health and Safety Report (RC) 2 4. Capital Programme (RC) 2 5. LGOIMA Register (RC) 2  FICANT STRATEGIC MATTERS  Auckland Unlimited LTP Outcomes – Operating and Capital Funding, Brian Monk and Jonathan Wilcken 2  Auckland Unlimited te reo Māori name, Edwina Merito 2  Auckland Stadium Network Verbal Update, Steve Armitage  H  Tour of Mt Smart Stadium, James Parkinson  ATIONAL AND SHAREHOLDER ACCOUNTABILITY  Auckland War Memorial Museum and MOTAT Board Appointments 3	Agenda and Apologies To Note T & C Confidential Minutes 26 May 2021, Public Minutes To Approve T & C 26 May 2021 and Action Tracker 1  Register of Directors' Interests and Rolling 12- Month Board Work Programme  PORT AND PERFORMANCE REPORTING  CE Report, Nick Hill 1. Financial Performance Report 2. Current Operational Risks (RC) 2 3. Health and Safety Report (RC) 2 4. Capital Programme (RC) 2 5. LGOIMA Register (RC) 2  FICANT STRATEGIC MATTERS  Auckland Unlimited LTP Outcomes – Operating and Capital Funding, Brian Monk and Jonathan Wilcken 2  Auckland Unlimited te reo Māori name, Edwina Merito 2  Auckland Stadium Network Verbal Update, Steve Armitage  H  Tour of Mt Smart Stadium, James Parkinson  ATIONAL AND SHAREHOLDER ACCOUNTABILITY  Auckland War Memorial Museum and MOTAT To Discuss T	Agenda and Apologies  To Note  T & C  9.00 a.m.  Confidential Minutes 26 May 2021, Public Minutes 26 May 2021 and Action Tracker 1  Register of Directors' Interests and Rolling 12- Month Board Work Programme  PORT AND PERFORMANCE REPORTING  CE Report, Nick Hill  1. Financial Performance Report 2. Current Operational Risks (RC) 2 3. Health and Safety Report (RC) 2 4. Capital Programme (RC) 2 5. LGOIMA Register (RC) 2 5. LGOIMA Register (RC) 2  Auckland Unlimited LTP Outcomes – Operating and Capital Funding, Brian Monk and Jonathan Wilcken 2  Auckland Unlimited te reo Māori name, Edwina Merito 2  Auckland Stadium Network Verbal Update, Steve Armitage  H  Tour of Mt Smart Stadium, James Parkinson  12.30 p.m.  ATIONAL AND SHAREHOLDER ACCOUNTABILITY  Auckland War Memorial Museum and MOTAT To Discuss T 1.00 p.m.			

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<sup>&</sup>lt;sup>1</sup> S7(2)(f)(i),(g),(h),(i),(j) LGOIMA 1987 <sup>2</sup> S7(2)(f)(i) LGOIMA 1987 <sup>3</sup> S7(2)(a),(f)(i) LGOIMA 1987

## **Board Meeting Agenda** (Public)



Item	Subject	Action	Trust/Co.	Start Time	Duration	
OPER	ATIONAL AND SHAREHOLDER ACCOUNTABILIT	Y (Continued)				
11	Media Agency Agreement, Noah Maffitt <sup>4</sup>	To Approve	T&C			
12	FIFA Women's World Cup, Steve Armitage <sup>5</sup>	To Approve	С			
13	Auckland Zoo Animal Acquisition Fund, Brian Monk <sup>6</sup>	To Approve	Т			
14	Auckland Art Gallery Exhibition, Kirsten Lacy <sup>5</sup>	To Approve	Т			
15	Delegated Authority Policy and Register, Brian Monk <sup>6</sup>	To Approve	T&C			
16	Risk Committee Charter, Tim Kingsley-Smith <sup>6</sup>	To Approve	T&C			
BOAR	BOARD PRIVATE SESSIONS					
17	Board and CEO Session and Board Only Session, Mark Franklin	To Discuss	T & C	2.45 p.m.	15 mins	
	Close of Meeting			3.00 p.m.		

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<sup>&</sup>lt;sup>4</sup> S7(2)(f)(i),(g),(h),(i),(j) LGOIMA 1987 <sup>5</sup> S7(2)(f)(i),(h),(i),(j) LGOIMA 1987 <sup>6</sup> S7(2)(f)(i) LGOIMA 1987

## Board Meeting Agenda (Public)



#### Local Government Official Information and Meetings Act 1987 Section 7(2)

Subject to sections 6, 8, and 17, this section applies if, and only if, the withholding of the information is necessary to—

- (a) protect the privacy of natural persons, including that of deceased natural persons; or
- (b) protect information where the making available of the information—
  - (i) would disclose a trade secret; or
  - (ii) would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information; or
- (ba) in the case only of an application for a resource consent, or water conservation order, or a requirement for a designation or heritage order, under the Resource Management Act 1991, to avoid serious offence to tikanga Maori, or to avoid the disclosure of the location of waahi tapu; or
- (c) protect information which is subject to an obligation of confidence or which any person has been or could be compelled to provide under the authority of any enactment, where the making available of the information—
  - (i) would be likely to prejudice the supply of similar information, or information from the same source, and it is in the public interest that such information should continue to be supplied; or
  - (ii) would be likely otherwise to damage the public interest; or
- (d) avoid prejudice to measures protecting the health or safety of members of the public; or
- (e) avoid prejudice to measures that prevent or mitigate material loss to members of the public; or
- (f) maintain the effective conduct of public affairs through—
  - (i) the free and frank expression of opinions by or between or to members or officers or employees of any local authority, or any persons to whom section 2(5) applies, in the course of their duty: or
  - (ii) the protection of such members, officers, employees, and persons from improper pressure or harassment; or
  - (g) maintain legal professional privilege; or
  - (h) enable any local authority holding the information to carry out, without prejudice or disadvantage, commercial activities; or
  - (i) enable any local authority holding the information to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations); or
  - (j) prevent the disclosure or use of official information for improper gain or improper advantage.





## **BOARD MEETING**

HELD ON: Wednesday 26 May 2021 at 9.00 a.m.

AT: Hau Raki Boardroom, Level 7, 167b Victoria Street

PRESENT: Mark Franklin Chair

Jennah Wootten Fabian Partigliani

Jen Rolfe
Carol Cheng
Evan Davies

APOLOGIES: None

ATTENDED: Cr John Watson Auckland Council

Cr Richard Hills Auckland Council

Norm Thompson Chair, Destination Committee (Item 5)
Troy Clarry Destination Committee Member (Item 5)
Paul Columbus Destination Committee Member (Item 5)

Deputy Chair

Nick Hill CE

Brian Monk CFO (Items 4 and 5)

Pam Ford GM, Economic Development (Items 4 and 12)

Jonathan Wilcken Director, Strategy (Items 4 - 5)

Lynn Johnson Director, People and Culture (Items 4 and 6)

Steve Armitage GM, Destination (Item 5)

Kirsten Lacy Director, Auckland Art Gallery (Item 12)

Tim Kingsley-Smith Company Secretary

#### 1. AGENDA AND APOLOGIES

There were no apologies.

#### 2. CONFIDENTIAL AND PUBLIC MINUTES 28 APRIL 2021 AND CONFIDENTIAL ACTION TRACKER

Subject to one amendment, the Board **approved** the 28 April 2021 Auckland Unlimited Confidential and Public Minutes as an accurate record of the meeting.

The Board **noted** the Action Tracker.

## 3. REGISTER OF DIRECTORS' INTERESTS AND ROLLING 12-MONTH BOARD WORK PROGRAMME

The Board noted the Register of Directors' Interests and 12-Month Board Work Programme.

#### 4. CE REPORT

Nick Hill spoke to the paper.

#### Long Term Plan (LTP)

Management noted that Council recently approved the LTP for Council and the Council Group.
 Auckland Unlimited secured the necessary capex funding to maintain the facilities it owns and manages, and to provide the services associated with those facilities, for the next 10 years.



- The Board noted that this year's LTP discussion and overall process with Council was direct, fact-based, and reasonable with good-faith engagement from both Auckland Unlimited and Council. Securing the funding for the organisation was a positive outcome which the Board endorses.
- Councillor Watson noted that Councillors appreciated Auckland Unlimited's honest and consistent approach during the LTP process. The financial case stacked up. Councillor Hills noted that being part of the LTP discussion with the Auckland Unlimited Board as a Liaison Councillor was very helpful in understanding Management's work on the LTP.
- The Board thanked Management for its work throughout the LTP process, and Councillor Watson and Councillor Hills for supporting the Board during the process.
- The Board noted that although LTP funding is secure, it is important that the organisation does
  not lose sight of its transformational and creative plans to advance the city and to take
  advantage of the opportunities that arise.

#### **Project Tuia**

Management noted that the new Auckland Unlimited operating model has been confirmed. The
organisation is now seeking expressions of interest for the Executive Team roles. An internal
process to fill the positions will be undertaken in the first instance. The internal process will then
be followed by an external process if positions are unable to be filled with internal candidates.



#### Auckland's Future, Now

- Management noted that Auckland's Future, Now event was a successful day full of stimulating
  ideas and views. It is important that the themes and ideas from the event are now developed
  and acted on. Six key themes have been identified with six groupings formed to address them.
  The team will now look to narrow the themes and engage Councillors, Government, iwi and
  businesses to get further input.
- The Board noted that one constant message from business at the event was that business needed more information. Ambiguous or incomplete information is better than no information as business can calculate and deal with risk.
- Management noted that sustainability will be a key focus for the next event.

#### General

- The Board noted the upcoming Item on Health and Safety and requested the Auckland Council Hauora (Wellbeing) Review Report be circulated to the Board. (**ACTION POINT**)
- The Board noted the large number and broad range of recent Auckland Unlimited events from the Walters' Prize at the Art Gallery to the Auckland's Future, Now event, to Jersey Boys at the Civic. Management noted that team is working hard and continuing to adapt to the COVID environment.

The Board noted the CE Report.

Councillor Watson, Councillor Hills, Brian Monk, Jonathan Wilcken, Pam Ford and Lynn Johnson left the meeting. Norm Thompson, Paul Columbus, Troy Clarry, and Steve Armitage joined the meeting.





#### 5. BOARD AND DESTINATION COMMITTEE JOINT QUARTERLY MEETING

Norm Thompson chaired the Board and Destination Committee Joint Quarterly meeting.

•	Norm Thomson noted that prior to COVID, Auckland represented 30% of New Zealand's total tourism spend and bought in \$11.5b NZD of domestic and international spend into the Auckland economy. Tourism directly supported 55k jobs and indirectly supported 65k jobs in Auckland. Auckland is the largest and most diverse destination in New Zealand.
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	S7(2)(f)(i) LGOIMA 1987
,	Management noted that the continued suspension of the APTR and ongoing closure of the international border to most countries will significantly impact Auckland Unlimited's ability to perform its traditional destination activities.
•	The Committee acknowledged the current funding challenges and noted that the challenges place additional emphasis on pushing for the implementation of new alternative funding mechanisms, whether it is a bed tax or some other (ideally national) funding mechanism, as well as exploring initiatives to directly partner with industry where possible.
•	The Board noted its appreciation for the expertise and insight provided by the Committee and thanked the Committee for its work and the passion it brings to destination matters. The Committee thanked the Board for its support.
Norm	Thompson, Paul Columbus, Troy Clarry, and Steve Armitage left the meeting. Lynn Johnson

#### 6. HEALTH AND SAFETY

joined the meeting.

Lynn Johnson spoke to the paper.





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	S7(2)(f)(i) LGOIMA 198
	Management summarised the Hauora Review recommendations and noted that Auckland
	Unlimited will be taking the recommendations on board.
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	S7(2)(f)(i) LGOIMA 1987
The B	oard <b>noted</b> the Health and Safety update.
I vnn .	Johnson left the meeting. Steve Armitage and James Parkinson joined the meeting.
AUCK	CLAND STADIUM NETWORK
Steve	Armitage spoke to the paper.
	, annuage opens to the paper.
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S7(2)(f)(i),(h),(i),(j) LGOIMA 1987					
The Board <b>noted</b> the Auckland Stadium Network update.					
Steve Armitage left the meeting.					
MT SMART STADIUM					
James Parkinson spoke to the paper.					
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S7(2)(f)(i),(h),(i),(j) LGOIMA 1987					
James Parkinson left the meeting.					
AUCKLAND FILM STUDIOS					
Management spoke to the paper.					

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l	S7(2)(f)(i),(h),(i),(j) LGOIMA 1987
Kirsten	Lacy joined the meeting.
AUCKL	AND ART GALLERY EXHIBITION
Kirsten	Lacy spoke to the paper.
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	S7(2)(f)(i),(h),(i) LGOIMA 1987

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Kirsten Lacy left the meeting.

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#### 11. AUCKLAND COUNCIL DRAFT ECONOMIC DEVELOPMENT ACTION PLAN

Management spoke to the paper.

 Management noted that one of the CCO Review recommendations was that Council and CCOs need to get clearer on Auckland-wide strategies and who is responsible for developing and implementing parts of those strategies. The development of the Economic Development Action Plan is one of the pieces of work being undertaken to address the recommendation. Auckland Unlimited is supportive of this work and has been involved with it from the start.

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	S7(2)(f)(i) LGOIMA 1987
	S7(2)(f)(i) LGOIMA 1987

The Board:

- Noted the draft Economic Development Action Plan; council's role in Auckland's recovery 2021-24; and
- Agreed that individual Directors can provide further feedback on the Action Plan to Management by June 14 2021.

#### 12. PROJEC TUIA VERBAL UPDATE

Management provided a verbal update on Project Tuia.

The Board noted the Project Tuia update.

#### 13. LTP / ANNUAL PLAN VERBAL UPDATE

Management provided a verbal update on the LPT / Annual Plan.

The Board noted the LTP / Annual Plan update.

#### 14. GRIDAKL MASON BROS

The Board:

S7(2)(f)(i),(h),(i),(j) LGOIMA 1987

#### 15. INSURANCE RENEWAL

The Board:

 Approved the draft FY22 Insurance renewal premiums proposed for Regional Facilities Auckland and Auckland Unlimited Limited

#### 16. AUDIT FEES

S7(2)(f)(i),(h),(i) LGOIMA 1987

The Board:

1. **Approved** the Auckland Unlimited Limited Audit Proposal Letter for the year ended 30 June 2021, and delegate to the Chair of the Risk Committee to sign.



#### 17. BOARD COMMITTEES AND BOARD ADVISORY COMMITTEES DRAFT MINUTES AND UPDATE

The Board:

1. **Noted** the draft 22 April 2021 Destination Committee minutes.

#### 18. BOARD AND CE SESSION AND BOARD ONLY SESSION

The Board held a Board and CE session, and a Board only session.

S7(2)(a),(f)(i) LGOIM	A 1987			
There were no further matters to be m	inuted.			
The Reard Meeting ended at 3.12 n m				
The Board Meeting ended at 3.12 p.m.				
Confirmed as a true and correct recor	d of the meeting of 26 May 2021.			
Confirmed as a true and correct record	of the meeting of 26 May 2021.			
Chair	Date			



## Register of Directors Interests —

Name	Position	Directorships/Trusteeships	Other Interests	Possible Conflicts
Mark Franklin	Chair	Precinct Management Limited (Director)  Te Kuha General Partner Limited (Director)  Aquaclear Dewatering Technology Limited (Director)  Rangitira Developments Limited (Director)  Stevenson Holdings Limited (Director)  Stevenson South Island Limited (Director)  Stevenson Group Limited (Director)  Drury South Limited (Director)  Stevenson Agriculture Limited (Director)  Auckland Regional Chamber of Commerce & Industry Limited (Director)  Lochinver Station Limited (Director)  Oteha Valley Investments Limited (Director)  Cloudview Holdings Limited (Director)  Stevenson Mining Limited (Director)  Swimtastic Limited (Director)		
Jennah Wootten	Deputy Chair	Cricket 2021 Limited (Director)     Generate Global (Director and Shareholder)	Aktive – Auckland Sports & Recreation (CEO)	
Carol Cheng	Non-Executive Director	Hong Consulting Limited (Director and Shareholder)     CYWE Trustee Limited (Director and Shareholder)     CYWE Trading Limited (Director and Shareholder)     Eastland Property Services Limited (Shareholder)     Auckland International Airport Limited (Shareholder)     Spark New Zealand Limited (Shareholder)     Comvita Limited (Shareholder)     SkyCity Entertainment Group Limited (Shareholder)     Tesla Inc (Shareholder)		
Evan Davies	Non-Executive Director	Capital Investment Committee (Chair)     Hospital Redevelopment Partnership Group (Chair)     Tāmaki Regeneration Limited (Chair)     Todd Property Group Limited (Director)		

Name	Position	Directorships/Trusteeships	Other Interests	Possible Conflicts
		Todd Property Groups together with all subsidiaries (Director) BBIG Group together with its subsidiaries (Director) Western Hills Holdings Limited (Director) Win Limited (Director) Priory Pastoral Developments Limited (Director) Priory Pastoral Farm Limited (Director) Tāmaki Redevelopment Company Limited (Director) THA GP Limited (Director) Kimono Capital Limited (Director) Flinders Mines ACN 091 118 044 (Director) Welch Securities Limited (Director & Shareholder) Kokako Farms Limited (Director & Shareholder) Anglican Trust for Women and Children (Trustee) Auckland Arts Festival (Trustee) Auckland City Mission (Trustee) Melanesian Mission Trust Board (Trustee)		
Fabian Partigliani	Non-Executive Director	<ul> <li>Partigliani Consulting Limited (Director)</li> <li>3B&amp;P Family Trust (Trustee)</li> <li>Smartfood Limited (Chairman)</li> </ul>	Consultant to Private Equity companies Consultant to individual businesses on business strategy, M&A and operational improvements Red Shield Security Limited (CEO)	
Jen Rolfe	Non-Executive Director	Citycare Limited (Director) Rainger & Rolfe (Director) Barbara Andrew Family Trust (Trustee) Thomas Family Trust (Trustee) Thomas Number 2 Family Trust (Trustee)	New Zealand Marketing Association (Member)	Prior to Jen Rolfe's appointment to the RFAL Board, Rainger & Rolfe provided some marketing services to RFA. Rainger & Rolfe is providing marketing services to Watercare. Jen Rolfe's husband act as agent for Peter Burling and Blair Tuke (Emirates Team NZ)
Dan Walker	Non-Executive Director	New Zealand Māori Tourism Society (Deputy Chair)     School of Indigenous Studies Limited (Director)     Whanau Mārama Parenting Limited (Director)     Korowai Hikuroa Consulting Limited (Director and Shareholder)     Pou Tuarā o Te Rūnanga o Ngāti Ruanui Trust (Shareholder)     Ngati Ruanui Tahua Limited (Shareholder)     Ngati Ruanui Fishing Limited (Shareholder)     Ngāt Whaotapu (Trustee)	Registered Celebrants of Aoteaoa (Member)     Microsoft New Zealand Limited (Cloud Infrastructure & Applications Solutions Lead)	

Name	Position	Directorships/Trusteeships	Other Interests	Possible Conflicts
		Meremere Marae Charitable Trust (Trustee)     Stanmore Bay Primary School (Trustee)     Tahu Hikuroa Foundation (Trustee)     Indigenous Growth Limited (Advisory Board Chair)     Massey University Executive Education (Advisory Board Member)     Digital Advisory Board of MIT (Advisory Board Member)     University of Auckland Māori Alumni (Trustee and Chair of Executive Committee)		

#### DIRECTORS' INSURANCE COVER

POLICY	POLICY OWNER	SUM INSURED	INSURER
Directors and Officers Liability	RFA	\$20 million	Vero Liability 70%, QBE Insurance 30%
Directors and Officers Defence Costs	RFA	\$10 million	Vero Liability 70%, QBE Insurance 30%

## Rolling 12-Month Work Programme

June 2021

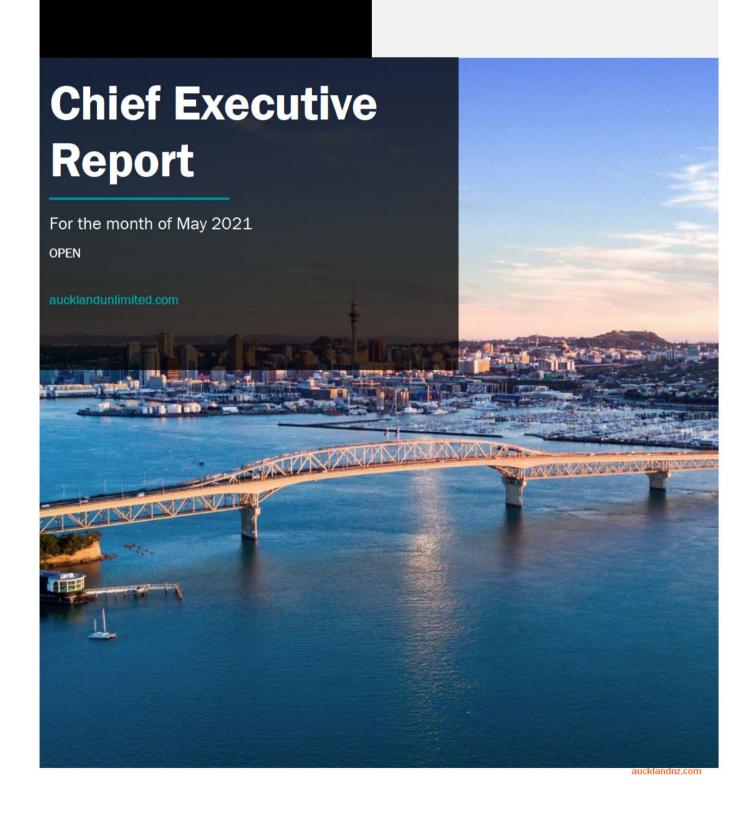
Month	Shareholder Accountability	Operations and Business Planning	Strategy and Business Focus	Board and Committee Dates
Jan-21		CEO Report	<ul><li>APTR</li><li>Transformation Phase 2</li></ul>	Destination Committee - 19 Jan     Board Meeting - 27 Jan     Director Appointments -Committee Induction and Applications
Feb-21	<ul> <li>Financial reporting for the ½ Year ended 31 December 2020</li> <li>Q2 Performance Report to Council</li> <li>Q2 Risk Report to Council</li> <li>Annual Plan FY21/22</li> </ul>	<ul> <li>CEO Report</li> <li>Safe365 Director Training</li> <li>Procurement and Inventory Policy Approval</li> </ul>	<ul> <li>Board Strategy Day</li> <li>Joint meeting with Destination Committee</li> </ul>	<ul> <li>Risk Committee - 3 Feb (½Y Acts)</li> <li>Board Meeting - 5 Feb (½Y Acts.)</li> <li>Board Strategy Day - 12 Feb</li> <li>Destination Committee - 24 Feb</li> <li>Board Meeting - 24 Feb</li> </ul>
Mar-21	Draft 2021 -2024 Statement of Intent	CEO Report	<ul><li>Māori Outcomes and Responsiveness</li><li>Project Tuia</li></ul>	Destination Committee - 23 Mar     Board Meeting - 31 Mar
Apr-21	<ul><li>Q3 Performance Report to Council</li><li>Q3 Risk Report to Council</li></ul>	CEO Report	Workshop with Council CCO Oversight Committee: 27 April 2021	<ul> <li>Risk Committee - 19 April</li> <li>Destination Committee - 22 April</li> <li>Board Meeting - 28 April</li> </ul>
Development Action Plan		<ul> <li>CEO Report</li> <li>Annual Insurance Renewal</li> <li>Audit NZ Engagement and Fees FY21- 23</li> </ul>	<ul> <li>Health and Safety</li> <li>Auckland Stadium Network</li> <li>Joint meeting with Destination Committee</li> </ul>	Destination Committee - 26 May     Board Meeting - 26 May     Director Appointments Committee – Interviewing
Jun-21	Recommendation for board members for the AWMM and MOTAT Boards	CEO Report     Delegated Authority	LTP Outcomes	Destination Committee - 22 Jun     Board Meeting - 30 Jun



June 2021

Month Shareholder Accountability		Operations and Business Planning	Strategy and Business Focus	Board and Committee Dates		
Jul-21	<ul> <li>Draft 2021 -2024 Statement of Intent</li> <li>Public Board meeting to consider shareholder feedback on SOI</li> <li>Financial reporting for the year ended 30 June 2020</li> <li>Q4 Performance Report</li> <li>Q4 Risk Report to Council</li> <li>End of Year Risk Report to Council A&amp;R Com.</li> </ul>	CEO Report     2020/2021 Draft Budget	Public Board meeting	<ul> <li>Risk Committee - 26 July</li> <li>Destination Committee - 20 July</li> <li>Board Meeting - 28 July</li> </ul>		
Aug-21	Company and Trust Annual Reports	CEO Report	Joint meeting with Destination Committee	Destination Committee - 25 Aug     Board Meeting - 25 Aug		
Sep-21		CEO Report	Annual H&S Framework and Policy Review	Destination Committee - 21 Sep     Board Meeting - 29 Sep		
Oct-21	Public Board meeting to consider Annual Report	CEO Report	Public Board meeting     Governing Body visit to Auckland Unlimited (12 October 2021)	<ul> <li>Risk Committee - 20 Oct</li> <li>Destination Committee - 19 Oct</li> <li>Board Meeting - 27 Oct</li> </ul>		
Nov-21	<ul> <li>Destination Committee</li> <li>Q1 Performance Report</li> <li>Q1 Risk Report to Council</li> </ul>	CEO Report	Joint meeting with Destination Committee	Destination Committee - 24 Nov     Board Meeting - 24 Nov		
Dec-21		CEO Report		No Board Meeting		





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#### **Key Highlights**

- The Auckland's Future, Now 2021 conference, on 14 May, brought together the region's leading business and economic thinkers to advance our economic recovery to act and advocate together to build Auckland's best future.
- The event explored how the region's private and public sectors can continue to collaborate in response to the challenges facing Tāmaki Makaurau Auckland.
- Auckland leaders focused on opportunity, constraints, and the actions we need to create Auckland's future for our city, our people, our businesses following the pandemic and the ongoing challenge of a climate crisis.
- Each session can be viewed on video <u>here</u>, and a highlights reel can be found <u>here</u>.

#### **Auckland Economic Outlook**

- Auckland's quarterly unemployment rate (March 2021) remains at 5.3%. The unemployment rate overall
  averaged 5.1% in the year ended March 2021. While this is above the rate from the year prior (4.3%), i.e. preCOVID, it remains lower than the annual rates from 2009 2014.
- Auckland's underutilisation rate (12.4%) remains well above the pre-COVID level (9.5%). Underutilisation
  reflects people who; are unemployed, are employed part time and who both want and are available to
  increase the number of hours they work, want a job and are available to work but are not currently looking for
  a job, or are unavailable to start work but are looking for a job as they will be able to start work within the next
  month.
- There are still clear disparities between industries. Healthcare and social assistance, construction, public
  administration and professional, scientific, and technical services have all seen reasonable job growth despite
  COVID-19, whereas industries such as transport, postal, and warehousing, and administrative and support
  services (which includes recruitment firms and travel agencies) have experienced significant job losses.
- Yearly data (April 2020 March 2021) shows the adverse impact of additional COVID-induced lockdowns on Auckland compared to New Zealand as a whole:

- o Annual change in GDP of -5.6% (NZ: -3.0%)
- Annual change in consumer spending of -7.6% (NZ: -3.8%)
- Annual change in tourism expenditure of -30.3% (NZ: -16.6%)
- 50.6% increase in Jobseeker Support recipients (NZ: 39.8%)
- The loss of international tourists over the summer months, as well as the impact of Alert Level changes earlier
  in the year, mean that economic activity has still been somewhat sluggish in 2021.
- Improving global economic conditions, combined with the domestic vaccine rollout, suggest an improvement
  in the second half of the year.

#### **Economic Development**

Auckland Unlimited scooped up two Best Practice awards at the Economic Development NZ Awards (EDNZ 2021 conference), held in Palmerston North. The InvestAKL website won the Inward Investment category, and the XLabs (a circularity programme for businesses) won the Innovation category. Our Youth Co-ordinator, Charis Tutaki gave an excellent presentation at the conference on effective youth employment support.

#### Screen Auckland:

- Very high volume of permits continues. 95 permit applications (970 total FY21). 60 enquiries (677 total FY21).
   Indicators suggest that film production will increase with the additional Premium Projects (funded by Ministry of Culture & Heritage) moving into production on top of the existing Auckland pipeline. The team are working with Auckland Transport's operational team to explore improvements to filming access in the CBD, which is a recurring pain point for productions.
- (j) LGOIMA 1987
- Robin Scholes and Lee Tamahori's feature project The Convert has been confirmed for Premium Project funding
  and is now greenlit. The team have secured high-level Regional Parks' support for an ambitious location build and
  shoot at a scientific reserve in the Waitakere area. This will be the first shoot of its kind at this location and is a big
  win for the production and for showcasing our region on screen.
- Devoli Digital Network
   NZ first for the screen sector is underway. S7(2)(f)(i) LGOIMA 1987
- The KEA World Class New Zealand Awards provided an opportunity to host screen sector guests and a Women Filmmakers Lunch event along with a Made in Auckland video shoot with 'our' winner, producer Chelsea Winstanley. AU is a KEA partner.

#### Investment and International:

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	S7(2)(f)(i) LGOIMA 1987
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•	Drury Investment Activation Project: The scope of work for procurement completed in consultation with MHUD and MBIE. The process of procurement began in May with two potential consultants.
•	S7(2)(f)(i),(h),(i),(j) LGOIMA 1987
•	A successful business attraction webinar was hosted with Enterprise Singapore, that highlighted opportunities in future transport and mobility sector in Auckland to 70+ Singaporean companies.
	S7(2)(f)(i),(h),(i),(j) LGOIMA 1987

#### Innovation Precincts:

- GridAKL campus in Wynyard Quarter has 131 businesses, 777 individuals, 87 events held with 3847 attendees.
   12 co-design workshops held in Hatchbox (innovation solutions lab). The official opening of the new Media Design School in the Wynyard Quarter Innovation Precinct took place, a location that former ATEED worked hard to facilitate back in 2017.
- Techweek 2021 (24 29 May) reported strong interest and good event attendance across the regionwith 125
  events online and in person. GridAKL Lysaght hosted seven events: Starting an Indie Hacker Business,
  Bootstrappers Coffee, She Sharp, Startup Grind, MUV Talks, IndieGame Showcase, and the new flagship Founders

- Connect series. The Hi-Tech awards gala dinner finished the week with AUL sponsoring the creative tech category which was won by screen related company Moxion.
- Significant progress on the Auckland tech strategy, 'Go Hard On Tech': a series of six workshops, held of 12 weeks with 90+ tech leaders is now complete, to support development of the five-year tech sector strategy. The strategic framework will now be developed utilising data insights and the industry narrative from the engagement workshops.
- Following the success of Click Studios in Mt Albert, a second studio space, Click Studios #2 is now open on Rosebank Rd, Avondale with the support of AU. The new space (700sqm) will house up to 30 companies. Tenants confirmed include Dotterel, Metia Interactive, StaplesVR, The Arcade, and Community. The hub provides shared audio suite, creative studio, video editing, education space with Dotterel providing equipment. Developing creative tech education programme with AUT. 'Eat My Lunch' model where a business pays to go on the course and gifts a place to an AUT student (or other students, not exclusive.)
- **GridMNK:** The Tukua Pad has reached full occupancy, and Ngahere has pitched to Ministry of Culture & Heritage 'Te Urungi Innovating Aotearoa' fund to develop 'South Studios'. South Studios will provide digital content to corporate clients and builds capability within Māori and Pasifika to tell Aotearoa stories on global networks like Netflix and YouTube (paid). 3x Cabinet Ministers visited GridMNK to learn more about the programmes being delivered Hon, Kelvin Davis, Hon, Peeni Henare, Hon, Willy Jackson.



#### Creative:

- Virtual Production and XR (extended reality) event held during Techweek in partnership with AUT. Event comprised of all the major players in this new and burgeoning space a panel discussion, exchange of ideas and networking. This event is a significant step and shows AU support of this key area of screen.
- Creative economy strategy and action plan is being finalised.
- Creative Commercial Essentials: completed extensive mapping and research of creative sector-related business capability programmes offered in the region. This work is vital for design of next steps on this project and is also considered significant by key partners such as Ministry of Culture & Heritage, Auckland Council colleagues, the Tertiary Education Commission, WeCreate and Te Taumata toi-a-iwi.

#### **Business:**

- Regional Business Partner Programme: YTD activity includes 6995 business assessments (including 721 Māori Businesses) and issuing of \$18.4M of funding for business advice via Tourism Transition, COVID-19 Business Advisory and Management Capability funds. Since July there have been 5909 new businesses register for support, bringing the database to over 33,000 businesses. In addition, 107 R&D grants to the value of \$5.48M have been issued this year to innovative AKL businesses and along with \$13M of R&D Loans.
- 4 tourism-focused advisors have been hired temporarily until mid-July, using additional government funding to support the distribution of Tourism Transition fund in AKL. Marketing support has included Business Top Tips campaign (Ecozip case study), targeted emails and outbound calls.
- **160 service providers** to the Regional Business Partner programme attended a quarterly Support Crew Event to build knowledge and capability in digital enablement and cultural competency, to help support better productivity and Māori Outcomes in Auckland businesses.
- The Digital Boost Alliance launch by Minister Nash and Ministry of Business, Innovation & Employment indicated that \$44m has been set aside for Digital Boost, with \$30m for an RBP style advisory service (tech and advisors).
- The team engaged with Auckland University to support development of new Innovation & Economic Development MBA.

#### Skills and Workforce:

Project Ikuna (Auckland Pacific Skills Shift): the first prototype of the 'Future Ready – Life Online' foundation
digital literacy micro-credential is underway with provider Education Unlimited and 'The Comfort Group' in
Otahuhu.

- First stage of the **Impact of Covid-19 on Youth Employment** research is underway and delivering focus groups with young people. Interviews with employers and an online survey are being finalised for promotion in early July.
- S7(2)(f)(i) LGOIMA 1987
- Diverse Digitech Design Challenge project underway alongside The Southern Initiative, and key tech industry players (Spark, Spark Foundation, Mission Ready, Kidscoin and Taoihi Whai Oranga) to determine digital workforce needs.
- The final **Screen Creative Careers** research has been received, with an industry stakeholder pre-release hui held 26 May. The full report was released on the AU website on 23 June.

#### Local Economic Development:

- The City Centre Advisory Board meeting held, with a facilitated panel discussion (with Nick Hill) on the potential of
  our city centre and a summary of the research that has been undertaken on the night-time economy and Flexicity.
   FlexiCity workshops completed, with the final "play back" on the workshops received. June will see pitch
  presentation development.
- The final round of workshops with the Local Boards have been completed, and the 2021-22 Work Programme agreed with a total value of \$600,000. Local Boards considered the Economic Development Action Plan draft at business meetings, and formally provided feedback.

#### **Destination**

#### Domestic Marketing:

- AA Traveller campaign: The joint Northland Auckland campaign with AA Traveller has driven over 50K page views
  across the road trip content developed on their website. Advertising and editorial pages within AA Directions
  magazine drove significant reach with a circulation of 656,675 and magazine readership of 937,000. In terms of
  accommodation and booking insights, 58% of these were during the campaign period and were for Auckland (42%
  in Northland) and delivered an average booking value of \$247 and average stay of 1.82 days (combined figure
  with Northland).
- Love this, love that: The Waikato targeted "Love this, love that" campaign activity drove over 10,000 clicks to our website generating 4,365 active visits (stayed and/or engaged with the content) and just over 500 external clicks. The campaign was supported with a "Love this, love that" article on Urban List targeting Waikato, this achieved over 8,000 page views with the Facebook post generating 3,722 clicks to the article.
- Leveraging Tourism NZ's Recharge campaign (19 April 31 May)
  - On Tuesday 18 May the travel supplement in the Herald was almost entirely dedicated to Auckland. The supplement included 20 pages of content, including the popular Nau Mai Get to know my Auckland series featuring Stacey Morrison (The Hits FM), Lorna Subritzy (Coast FM), Cam Mansel (ZM) and Clint Roberts (ZM), talking about their favourite Auckland places to eat, play and visit in the region.
  - On Sunday 23 May, Sunday magazine which is inserted into the Sunday Star Times featured a 16-page reverse cover editorial special on Auckland featuring wellness escapes, walks, weekend itineraries and places to eat around Auckland leveraging Tourism NZ's recharge campaign. The content was also promoted on the Stuff website and readers were encouraged to explore more of Auckland with an interactive guiz in the dedicated Auckland hub.
- **Iconic Auckland Eats:** activity is continuing on social media. We have engaged a number of foodie influencers to "review" iconic eats across the city in order to ramp-up the first list of 100 Iconic Auckland Eats.
- Papatūānuku is Breathing: Produced by Auckland Unlimited and released in 2020 as the country entered its third
  week of a national lockdown, the Papatūānuku is Breathing video provided a message of hope and support to the
  tourism sector by showcasing Tāmaki Makaurau as a place to discover. The video won the category for "Best Use
  of Digital and Social Media" on Friday, 29 May at the annual Public Relations Institute of New Zealand Awards.

#### Australia Marketing

• TNZ Broadsheet activity: In partnership with Tourism New Zealand, Broadsheet will create a 90-120" video itinerary of top chef Michael Meredith's favourite Auckland food and drink destinations. The film will remind the audience what is special about Auckland, encouraging them to take a New Zealand holiday.

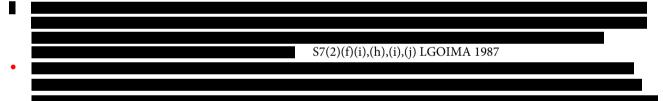
• VFR targeting via "Stuff": stuff.co.nz currently receives over 1 million visits per month from people in Australia who are likely to be New Zealanders. To reach them, we have partnered with Stuff to create an article that provides this audience inspiration on what they can do with their family and friends in Auckland. We are also serving up existing content, adapting the titles and some content to specifically speak to this segment around reconnecting in Auckland.

#### **Major Events**

- Auckland Writers Festival: The annual festival, which is the largest literary event in Aotearoa and the largest presenter of New Zealand literature in the world, took place from 11 to 16 May and presented over 200 writers in six days of discussion, conversation, reading, debate, performance, schools, family, and free events ranging from fiction, non-fiction, poetry, music, theatre, culture, art, and more. Estimated attendance numbers were 62,000 over the six days. These numbers are down on 2019 record (83,000) partly due to us using less venues and therefore less events, and a reduction of travellers to Auckland/NZ.
- Elemental AKL: Marketing is now fully launched in our fly markets, with drive markets live from the end of June, and local marketing picking up in July. We have also secured great media coverage so far including NZ Herald, Concrete, Playground, Stuff, Remix, Metro and more coming in Kia Ora Magazine, Qantas Magazine, Mindfood, and Woman.

#### Auckland Convention Bureau (ACB)

- In May 2021, Auckland Convention Bureau (ACB) received **40 new business event leads** for Auckland with an estimated economic impact value of \$14.5m, generating 56,798 visitor nights from a total of 92,485 attendees. 20 leads have been confirmed for Auckland, while 17 are in progress or pending result (including 9 competitive bids). 3 were lead referrals.
- In total, **confirmation of 28 wins** were received throughout May with events confirming for Auckland generating 26,800 visitor nights from a total of 82,940 attendees. The total economic impact value of these events is estimated at \$3.5m.



- Strategic sales activity in Australia during May included attending the Executive EA/PA Show and a joint hosting of Melbourne based Professional Conference Organisers with Cordis, Auckland.
- ACB's members were invited to attend a year end update event in May to connect with the Auckland Unlimited team and receive an update on sales activity, key projects, market intelligence and plans for the year ahead. The 59 industry partners in attendance took part in an exclusive tour of Weta Workshop Unleashed prior to presentations from ACB and hearing from guest speaker, Leonie Ashford from Tourism New Zealand.
- The MEETINGS Trade Show was held at the end of May at the ASB Showgrounds after a two-year break. The ACB team completed over 60 appointments and had 20 members exhibiting.
- Auckland also received the coveted "Best Regional Stand" award, presented at the MEETINGS Gala Dinner on 3
  June. The stand activation involved "Building your own Auckland", where buyers were able to make bespoke
  scented hand sanitisers using notes of Auckland.
- Prior to the tradeshow, ACB hosted 18 hosted buyers (event organisers) for a 2-day pre-famil programme. Eight of the buyers attended from Australia and were delighted to be able to see a showcase of Auckland's business event products in person. Highlights of the programme included an interactive experience with Peter Gordon at Homeland NZ, an exclusive hard hat look at the new Pinnacle Tower development at Cordis Auckland, site visits of new hotels including The Hotel Britomart, QT Auckland and Park Hyatt Auckland and a formal networking dinner with industry partners at Auckland Town Hall. The famil programme received great feedback, with real interest shown from both Australian and New Zealand buyers.

#### Go with Tourism

- GWT Expos: The first two flagship GWT Expos in Christchurch and Auckland have taken place in May with 4,024 and 5,972 guests respectively. Dunedin, Hamilton and Wellington's expos are scheduled for June dates.
- The Itinerary: Fifth and sixth episodes of The Itinerary, Season Two were released in May covering the Australian Bubble and Sports Tourism. There have been 17,346 total views across all Itinerary episodes with an average of over 900 views per episode.
- Education Programme: Regional Coordinators continue to deliver class visits across New Zealand to Year 12/13
  Tourism, Hospitality and Geography students. A total of 210 class visits were delivered by the end of May. With
  two and a half terms remaining GWT has delivered sixty-three per cent of its 2021 education programme.
- Pledge a placement: Requests for a placement continue to stream in steadily to date, 80 placement requests
  have been received. Since the programme's inception, 46 businesses have pledged a placement via the
  GWT website with additional businesses securing placements outside of our online forum.
- World of Tourism: continues to grow weekly and currently has 239 unique roles being offered across 54 plus career paths.

#### **Auckland Art Gallery**

- Walters Prize opening successful with about 350 guests in attendance.
- Toi Tu Toi Ora closed with a special intimate gathering of artists and whānau on 9 May.
- All that was Solid Melts opening on 3 June with 200 guests in attendance.
- Public Programmes:
  - Kaiwhakairo i roto i te whare Carvers in residence from 4-8th May where visitors watched and learnt more about toi whakairo. More than 900 visitors engaged with this group.
  - Ka whawhai tonu tāua: A feisty conversation about Māori-Pākehā relations with Te Kawehau Hoskins and Alison Jones on Friday 21 May – 176 attendees

#### Upcoming activity, key events, initiatives

- Pat Hanly Creative Youth awards taking place on 24 June.
- Bill Culbert exhibition opening on 2 July.

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#### **Auckland Live**

- The Auckland Writers Festival made a return to the Aotea Centre after Covid forced last year's festival online. 30,517 GA tickets and more than 24,000 school tickets sold.
- The hit musical Jersey Boys concluded its Auckland season at The Civic,
   S7(2)(f)(i),(h),(i),(j) LGOIMA 1987
- A free programme including live performances, interactive installations and digital screenings was produced in May by Auckland Live to support NZ Music Month in Tāmaki Makaurau as well as Auckland's designation as a UNESCO City of Music. The programme featured a mix of 20 emerging and established artists from APO Young Artist recitals to 95bFM DJs and Taite Music Prize winner Reb Fountain across two sites Aotea Square and See.Do.Auckland Pop Up at Britomart Station. Linking both sites together were Historical Music Venue walking tours, led by music historian Gareth Shute, and a self-guided tour on the Auckland Council managed AKL Tours App. Overall, an estimated 9,550 people actively engaged with the programme during the month. Positive partnerships with the UNESCO City of Music Steering Group, including APRA AMCOS, NZ Music Commission and Recorded Music NZ have set a baseline for a regular annual programme in May championing Auckland's musical talent.
- The Auckland Live 2021 Cabaret Season launched via a slick marketing campaign to a receptive and engaged market, with nearly 5,000 tickets sold during the first fortnight on sale.
- More than \$240,000 secured from the Ministry of Culture and Heritage Te Tahua Whakakaha Cultural Sector Capability Fund to go towards Auckland Live's Connect Digital strategy.
- Continuing Auckland Live's commitment to support the development of music theatre in New Zealand, support
  was provided to New Zealand Music Theatre Company (NZMTC) for workshopping and presenting a staged
  reading of new work She'll Be Right! This was the second development process for the work, culminating in the
  reading being presented in a closed showing to industry leaders.

#### Upcoming activity, key events, initiatives

Auckland Live 2021 Cabaret Season, The Civic, 19 June – 4 July.

8	Chief Executive Report (OPEN)
•	S7(2)(f)(i),(h),(i),(j) LGOIMA 1987  Auckland Live's offer for Elemental, centred around events and activities in Aotea Square, includes the Aotea Ice Rink, Auckland Live Digital Stage, a night food market and an in-house F&B experience offer.
•	Auckland Live's Matariki Festival 2021 programme (16 June – 11 July) includes 'Autaia' – Haka Theatre, Barrier Ninja, Sorry for Your Loss, Tuawahine, Thoroughly Modern Māui, Hardcase Hori Housie and Hoki Mai ki Ahau (Return to Me).
Aı	uckland Conventions
•	Overall events were 30% down on the 2019 May period, however a combination of the need to support new clients from New Zealand and Australian markets in navigating the market and venue requirements, added with new investment programme offers, meant the team were delivering at capacity over this period.
•	A total of 41 events were held, including two graduations, two national conferences, two gala and four award dinners. Auckland Conventions also hosted two events as part of the National Industry tradeshow MEETINGS 2021.
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A	uckland Stadiums
•	The NZ Warriors have announced their only home game this year to be played at Mt Smart, Sunday 15 August, against the Bulldogs.
•	
	S7(2)(f)(i),(h),(i),(j) LGOIMA 1987
•	NZ Rugby has announced the Steinlager Series
	double header at Mt Smart Stadium on Saturday 3 July. The All Blacks will play Tonga, followed by the Māri AB's v Samoa. Further to this, Mt Smart has also been awarded the qualifying match to the 2023 Rugby World Cup between Manu Samoa and Tonga, scheduled for 10 July. These two fixtures further strengthen Mt Smart's connection with the Pasifika community ahead of Moana Pasifika's anticipated entry into Super Rugby in Februar 2022.
•	The versatility of Mt Smart Stadium was demonstrated with the hosting of Redbull Racing for 12 days in May in the Supertop carpark, testing and preparing drifting cars for racing in Europe.
Up	ocoming activity, key events, initiatives
•	Following Auckland Stadiums' joint venture with CLM Gyms earlier this year, the Pop-up Inflatable school holiday programme will run for one week out of both North Harbour and Mt Smart Stadium in July. Learnings from the firs school holiday programme in May have been incorporated into the planning resulting in a steady stream of online bookings. North Harbour also welcomes back Chilled Events Ice Skating rink between 2–25 July.
•	Watercare and stadium management are in discussions around the Central Interceptor works at Western Springs Stadium, planned to start October 2022. Historical discussions with Watercare were based on the anticipated relocation of Speedway from the Stadium prior to the interceptor works beginning, which is no longer the case. Management well on work through the programming of works to mitigate impacts for Speedway and
	Ponsonby Rugby Club, as well as concert events at the stadium.

9   Chief Executive Report (OPEN)	
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To note:	S7(2)(f)(i),(h),(i),(j) LGOIMA 1987
Ponsonby Rugby Club has initiated discussions on a new lease	at Western Springs Stadium.
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	LGOIMA 1987

#### **Auckland Zoo**

- The Zoo attracted 47.5k visitors compared to a budget 38.6k (23% ahead of target) despite some periods of inclement weather. Year to date visitation is now 637.8k.
- Developing new audiences: A cross team project is underway to explore how we could serve under-represented
  audiences better. Audience segmentation (informed by the Auckland Council Advisory Panels) has been
  completed and an analysis of current activities and service has been described. The next phase is to bring more of
  the staff and volunteers together for a workshop to develop the ideas to have wider reach, more diverse and more
  engaged communities.
- Accelerated delivery of the Southeast Asia Jungle Track continued throughout the month. Construction milestones included installation of the two Tiger Habitat bridges, installation of the seven acrylic viewing panels in the Swamp Forest and installation of the first air-filled ETFE segments of the Swamp Forest's insulated transparent roof dome. Sequencing of the work programme and project cash flow associated with high value installations continue to be tightly managed to allow for ongoing resourcing difficulties with specialists and materials from overseas. The project remains scheduled for construction completion November 2021. The current plans envision public opening of Tiger & Otter and boardwalk access across the Central Lake for the 2021 summer school holidays and the Swamp Forest habitat for the 2022 April school holidays.
- The new Te Puna Cafe, opened in June 2020, was awarded a 2021 Auckland Architecture Award for Public
  Architecture. The citation recognised, "Te Puna as reminiscent of a coastline studded with sheltered niches and
  has a technical rigor and a focus on environmental performance."
- Construction work has started on site utilities for a new prep kitchen which will enable enhanced capacity and
  efficiency to deliver food and beverage services for visitors and functions.
- The Zoo delivered two new 20-minute documentary films made in house to TVNZ for their OnDemand platform (totalling 30+long-form videos to date) showcasing two recent conservation fieldwork initiatives. Both videos are also performing well on the Zoo's own channels.
- Following months of planning and preparation two new Tasmanian devils arrived from Hobart, Tasmania. The
  brother and sister duo are currently completing quarantine but will soon be in the Australian Bush Track habitat
  on view to visitors.
- A young pair of Australasian barn owls also arrived this month. These iconic owls are native to NZ but still
  uncommon so will be unfamiliar to many. They are impressive free-flight demonstration birds, drifting in complete
  silence through the audience, and will be joining the Zoo's aerial display team.
- This month we passed the tenth anniversary of our conservation partnership with the Red Panda Network.
   Auckland Zoo support over the past decade has contributed to the establishment of community-based red panda conservation and research programmes across Nepal.
- A Zoo team visited Aotearoa's most celebrated nature reserve, te Hauturu o Toi, to collect new breeding founder wetapunga for the next two to four-year phase of this conservation breeding and reintroduction programme. The programme is now focussed on establishing and securing populations in the Bay of Islands.

#### **New Zealand Maritime Museum**

- Edmiston Gallery (exhibitions hall) is currently undergoing a major reconfiguration. This will split the space into two
  flexible halls which can be conjoined. It also includes provision for a high-quality art store and
  exhibitions/collections work room. Demolition is now complete, and we have moved on to the installation phase.
- Structural remediation has moved onto its second phase, with scaffolding in place to replace guttering and repair steel on the Museum admin building.
- We have reached a Digitisation Project milestone of imaging over 10,000 collection items 3373 objects and the remainder archives or photographs. NZMM has now publicly launched its online collection portal, which can be found at <a href="https://www.maritimemuseum.co.nz/collections/online-collection">https://www.maritimemuseum.co.nz/collections/online-collection</a>

- Two major grants have been confirmed: \$450,000 from NZ Lotteries to support year two of the collection digitisation project, and \$50,000 from Foundation North to support the Aramoana Ocean Roads waka programme to schools.
- During May, 9,063 people visited the Museum's galleries, shop, event spaces and cafe, (compared to 358 in April 2020 due to COVID-19). YTD visitation is 82,766, compared with 123,884 this time last year, 33% down on the prior year.

#### Upcoming activity, key events, initiatives

- NZMM continues to focus on working with Panuku on two major new projects, the Percy Vos Yard and the
  relocation of the heritage fleet. The lease has been returned to Panuku with our changes, and we hope to reach a
  conclusion in June.
- CCTV and access control rollout has begun, with this system to be initialised by end of June.
- Ted Ashby is to be out of the water for the month of June, for scheduled maintenance.

#### Māori Outcomes

#### 2021 programme

- Māori business capability: 25 Māori businesses will receive capability building support during Q4, with a social
  procurement focus. This work will be done in consultation with the Business Programmes and RBP team in order
  to inform future work programmes.
- Economic Development Action Plan (EDAP): The M\u00e4ori Outcomes team has inputted into the Auckland Council plan, and will engage with key M\u00e4ori businesses before the end of Q4 to seek feedback. This three-year action plan focuses on Council services that can be explicitly used as levers to stimulate economic development or materially improve economic outcomes.
- Tu Mai: Next steps and the long-term strategy for Tu Mai, the Auckland Ambassador programme is underway.

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Digital assets: Working with the Digital team on the development of a Māori-specific landing page, in order to

- Digital assets: Working with the Digital team on the development of a Māori-specific landing page, in order to showcase the mahi that is being delivered and make information more easily accessible to our key stakeholders.
   A significant amount of collateral (including video and photography) has been developed during the year, which forms part of the Māori asset library.
- Year-end reporting on the 2021 programme is underway, including Voice of the Customer surveys with key stakeholders.
- Mana Whenua Engagement: Two meetings were held with Mana Whenua during the month. A programme debrief
  was held with Mana Whenua

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#### Māori Business programme

- The Māori business clinics marketing campaign was launched during the month. This can be found on the AucklandNZ website.
- Two Auckland teams have been selected for the Kokiri Māori Accelerator.

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#### Climate Change & Sustainability

- Phase 2 of Auckland Economy Climate Change Risk Assessment (ECCRA): A draft Technical Report including
  workshop findings for the second phase of the ECCRA has been received and the team is the review process.
  Additionally, we are working with Māori outcomes team to add the summary findings from the Māori Business
  engagement (interviews) to the main report. The final report will be published early August.
- DARP#14 Develop a series of Climate Change & Sustainability Actions Destination AKL 2025:

An engagement plan has been developed with Martin Jenkins to deliver workshops for internal and external stakeholders in June and July. This work will feed into a report containing evidence base, stakeholder engagement and climate change and sustainability actions to support the visitor economy's transition to a low carbon resilient sector.

- Auckland Unlimited's operational GHG Emissions: Work continues on collecting data and preparing for the Toitū carbonreduce certification audit on 22<sup>nd</sup> July.
- Taskforce on Climate-Related Financial Disclosure (TCFD): We are currently in the process of developing Auckland Unlimited's TCFD for FY20/21. Work has commenced with external consultant on the process of developing a more in depth TCFD report for FY21/22. This will contribute to the Auckland Council Group TCFD Annual Report

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#### Financial information for the period ending 31 May 2021

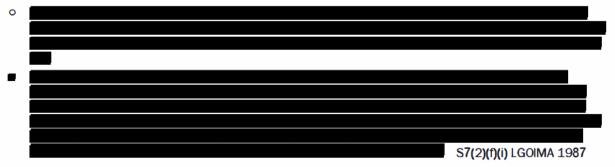
 Year to date financial performance remains better than expected in the Emergency budget, but the recent lockdowns continue to demonstrate the ongoing risks to revenues and FY21 performance posed by COVID 19.

#### **People**

- Our pulse engagement tool (Officevibe) has now been rolled out to ALAC, Stadiums, Gallery, NZMM + Legacy RFA Corporate. The Zoo went live on the 10th June.
- We are continuing through the Executive change process, and recruitment is underway for the new roles.
- S7(2)(f)(i) LGOIMA 1987

## **Health and Safety**

- In May, Auckland Zoo, Auckland Stadiums, NZ Maritime Museum, Legacy ATEED and Legacy RFA Corporate Services held H&S committee meetings.
- Total visitation for Auckland Unlimited RFA Legacy Venues in May was 203,526, which is an decrease of 5,480 from April (209,006).
- In May, there were eight staff incidents. A minor incident involved a volunteer at the Zoo who fell over. One
  incident involved a technical contractor working on an Auckland Live/Auckland Conventions event hitting their
  nose on a projection screen causing a small cut for which no treatment was required. Two incidents involved
  artists at Auckland Art Gallery with minor cuts from carving.
- Of the eight staff incidents in May, two were deemed Medical Aid:
  - There were no lost time incidents.



- Consultation on the draft Safety Management Framework (SMF) for FY22 delivered to the April Risk Committee Meeting has completed with the BUs as agreed. The final SMF will be attached to the Q4 report in July for noting.
- The next round of Safe365 BU audits is focusing on the areas for improvement as discussed. The Q4 report will be presented in July.

#### **Security**

- Extra security measures were put in place in Aotea Square over the weekend 22-23 May due to a series of protest actions relating to the Israeli/Palestinian conflict. On 22 May 21 a protest was held in support of the Palestinian cause, followed by another on 23 May in support of the Israelis. Police intel highlighted a risk of possible civil disobedience at the 23 May protest. In response, crowd control barriers were placed around the entrances to Aotea Centre including the Container Café/Bar and outdoor screen. Extra security staff were bought in to support the on-duty AU Security staff. Both protest actions went ahead with no issues.
- S7(2)(f)(i) LGOIMA 1987
- Site planning and crowd flow CAD designs continue with the AU Major Events team and the DHBs to assist with the opening of the Covid-19 Vaccination Centre at the Vodafone Events Centre in early July.

#### **Technology**

- S7(2)(f)(i)
- Target Operating Model: The ICT stream is focusing on two key elements for Phase 0:

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- Improved connectivity when staff move between former RFA and former ATEED buildings regardless of who provisioned their device. We are waiting on Council ICT resources to progress this work.
- Improved collaboration tools to enable hybrid teams to work more effectively together, for which we have a proposal we need to fund.
- Architecture: Readiness IT has been engaged to work with us in creating our Overall Enterprise Architecture. The
  current and future landscape will be documented, and a transition path defined to ensure we fully understand the
  implications of decisions and changes.
- Projects:
  - Successful launch of Project Phoenix, with excellent feedback from the business users. This will be the benchmark for the delivery of business-led ICT projects.
  - Discussions with Council on the use of new versions and functionality within the SAP finance system, focusing on procurement.
  - o Completion of the design phase of the Gallery advancement and membership project.
  - o Good progress on moving the Time Target rostering system to the Cloud to provide stability and the realisation of further business benefits such as mobility apps and event integration.
  - Confirmation of ICT Roadmap for Stadiums.
- Supporting:
  - CCTV implementation.
  - North Harbour FIFA ICT infrastructure scoping.
  - Queen's wharf Olympic event.
  - Redesign of the Zoo's membership offering as a precursor to the development of a customer self-service portal.

## Auckland Unlimited – Financials

For the period ending 31 May 2021

#### **Consolidated Auckland Unlimited Financials**



## **Direct operating performance**

(\$ million)	FY20		FY21 YTD			FY21
	Notes	Actual	Actual	Budget	Variance	Budget
Net direct expenditure	Α	89.3	79.2	101.7	22.5	114.0
Direct revenue	В	83.5	72.5	62.5	10.0	68.0
Fees & user charges		34.9	21.8	21.2	0.6	23.5
Operating grants and subsidies		12.8	23.6	12.0	11.6	15.7
Other direct revenue		35.8	27.0	29.3	(2.2)	28.8
Direct expenditure	С	172.8	151.7	164.2	12.5	182.0
Employee benefits		74.3	69.2	71.2	2.0	74.6
Grants, contributions & sponsorship		8.6	7.5	12.8	5.3	13.1
Other direct expenditure		89.9	75.0	80.3	5.3	94.3
Other key operating lines						
AC operating funding		83.6	87.0	101.6	14.5	114.0
AC capital funding	D	75.9	39.1	45.9	6.8	50.3
Holiday Act remediation payments		2.0	-	-	-	-
Capital Grants paid to RFA Partners		1.7	0.7	-	(0.7)	-
Living wage payment		-	0.5	-	(0.5)	-
Depreciation		38.3	35.7	35.1	(0.7)	38.8
Donated Artworks		-	1.7	-	(1.7)	-
Net interest revenue		0.6	0.2	0.1	0.1	0.2



## Financial Commentary

A: The \$22.5m favourable variance reflects the receipt of unbudgeted central government grants, delayed programmes expenditure and cost reductions.

**B:** Direct revenue favourable variance is due primarily to receiving unbudgeted central government grants. Cancelled events and venue closures due to lockdowns has offset these to some extent.

**C:** Direct expenditure favourable variance due primarily to a tight control over expenditure in response to COVID-19. This has included reprioritisation and rephasing of programmes to focus on recovery activities across the Auckland Unlimited workstreams. Some programme expenditure deferrals are timing related and are now expected to be incurred FY22.

**D:** The capital programme is below budget due to COVID-19 delays, with some deferrals to FY22 being \$3.7m.

#### Outlook:

As we are now in the final months of FY21, focus has now moved to the need for deferrals both for the projects underway and also merger costs that are likely to be incurred in FY22. Some merger costs have been incurred in the last quarter of the year however due to timing of the target operating model and subsequent restructuring, significant costs will need to also be deferred to FY22.

Active monitoring of risks and issues are in place and external grant opportunities continue to be sought for FY22.

# **Trust Venue Visitation and Capital Expenditure Summary May 2021**

